

Metric Decision Checklist	
What are we measuring?	
Why are we measuring it?	
How do we expect this metric to change our process?	
At what point will we act on this metric? What is our threshold?	
What actions will we take if this threshold is breached?	
Where will we display this metric?	

Example

Metric Decision Checklist	
What are we measuring?	Number of tests failing in production
Why are we measuring it?	To measure how often our customers are impacted by bugs released to our production environment. Bugs in production can have reputational and therefore financial impact on the company.
How do we expect this metric to change our process?	If many bugs are found in production, then we may look to see how these bugs can be prevented. We could add more tests or discuss features in more depth as a team.
At what point will we act on this metric? What is our threshold?	Each failing test in production needs to be analysed.
What actions will we take if this threshold is breached?	If a major bug results in financial loss for either the company or the customer then we will gather as a team to put potential countermeasures in place.

Where will we display this metric?	In the team's working area/on the team's landing page/intranet. We can export the dashboards from PractiTest.
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